

2024 Healthcare Summit

(In-person Only)

Championing Healthcare Workplace Safety and Well-Being: Addressing Violence, Harassment, and Mental Health

Wednesday, October 9, 2024 | 12:00 - 5:00 PM ET

U.S. Bureau of Labor and Statistics found that healthcare workers are five times more likely to experience a physical attack while working than other types of workers. Workplace violence and harassment extends beyond physical injuries, also taking a toll on worker mental health and well-being, employee retention and recruitment, and overall care delivery. The 2024 HERO Healthcare Summit will explore how the workplace serves as a social determinant of health, emphasizing workforce safety, violence prevention, and worker well-being. Guest speakers will share research, innovative policies and practices, and real-world examples to address workplace violence in healthcare settings across organizational levels (e.g., culture, communication, training). Speakers will also present information that exemplifies the myriad ways healthcare workplaces serve as drivers of health and solutions to protecting and improving worker well-being.

Learning Objectives:

After attending the Healthcare Summit, participants will be able to:

- 1. Describe the unique challenges that healthcare workers face regarding workplace safety, violence prevention, and mental well-being.
- 2. Explain the impact of workplace violence and harassment on marginalized and vulnerable healthcare workers.
- 3. Discover post-incident strategies and models that support victims and witnesses impacted by workplace violence.
- 4. Identify effective strategies for creating a culture of safety in healthcare workplaces across organizational levels.

12:00 PM Networking Lunch

12:30 PM Welcome & Introductions

12:45 PM Keynote: Fostering a Culture of Psychological and Physical Safety & Well-Being

Greg Guldner, MD, MS

Vice President of Academic Affairs, HCA Healthcare Graduate Medical Education

1:25 PM Panel: Protecting Healthcare Providers: The Unique Challenges & Impact of Workplace Violence

Amy Upp, MS, DrPH(c) - Moderator

Senior Advisor, Customer Strategy, OhioHealth Employer Solutions

Sharon Weinstein, MS, RN, CRNI-R, CSP, CVP, FACW, FAAN

CEO, SMW Group LLC; Co-Chair, HBA Ambassador Learning Center (ALC) ANA Innovation Community Manager

Bruce Sherman, MD, FCCP, FACOEM

Clinical Assistant Professor, Case Western Reserve University School of Medicine; Adjunct Professor, UNC- Greensboro Dept. of Public Health Education

2:40 PM Break

2:50 PM Panel: Building a Culture of Safety & Resilience in Healthcare: Experiences from

the Frontline

Cindy Ballog, MPH - Moderator

Manager, Health Promotion and Wellness, Medical Mutual

Bailey Brock, MBA

Senior Project Manager, Emory Healthcare

Kristi McClure, MSN, RN

Senior Advisor, Provider and Associate Well-Being, OhioHealth

Jay Morrison, MSN, RN, CPPS

Director of Nursing Practice, Vanderbilt University Medical Center

Beth Sparks, MSN, RN, NE-BC

Senior Director, Nursing, Vanderbilt University Medical Center

4:05 PM Collaborative Learning

4:50 PM Summit Reflections

Ryan Sledge, MBA, MPH

Vice President, Workforce Health & Safety, HCA Healthcare

Stephen Doyle, MS, MBA

AVP, Advocacy Services, Workpartners

5:00 PM Adjourn